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Client Service Agreement

I, the dog owner, acknowledge that the dogs are encouraged to socialize and exercise at Preferred Pet Care, Inc. (PPC) and injuries to dogs might reasonably be foreseen to result from playing and roughhousing at the facility. I agree that PPC shall not be responsible for injuries to my dog and I shall indemnify PPC for any costs, damages, claims, or expenses that may result.

If in my absence, my pet(s) should be injured or is otherwise deemed by PPC to require immediate veterinary attention, PPC is authorized to consult with my veterinarian for treatment and guidance. If my vet is unavailable or not within a reasonable distance from PPC, then PPC is authorized to utilize the services of any other reputable veterinarian. I understand that I am responsible for any and all charges with respect to such veterinary care.

Payment for Day Care clients is expected daily unless other arrangements have been made in advance. Payment for boarding requires a 50% deposit at the time the reservation is made in order to secure a room. The balance is due in full at the time your dog is picked up from his/her stay. Please note, if you have made arrangements for someone else to pick up your dog(s), payment must be made prior to your dog's departure. A deposit refund will be given only if a cancellation is made at least one week prior to the start date of the boarding stay less a \$5.00 cancellation fee. You may apply the remaining credit towards your next boarding stay. If a cancellation is made within one week of the start date of the stay, the deposit is forfeited. I have read or had explained to me the Boarding Insurance option. In addition, if your dog(s) is picked up early or checks in late, the deposit for those night(s) will be forfeited. ***Please note that there will be a charge of \$25.00 for any returned checks.***

Preferred Pet Care, Inc. reserves the right to refuse admittance of any dog for any service if he/she is exhibiting signs of sickness or is not up to date on vaccinations. In addition, any unspayed female whose condition disturbs the male dogs, will be put in isolation or have other arrangements made by us to be boarded at your vet or any other available facility for the remainder of her stay at the owners expense.

By signing below, I acknowledge that I have read and accepted the terms outlined above. I have also received the Boarding and Day Care Packets, further explaining the rates and regulations.

Client Signature

Date

PPC Authorized Signature

Date